

RENEW ONLINE: Renewal Opens Nov 2, 2016

Please try to renew your license online as it will be quicker and easier if you have a valid username and password.

Go to the renewal website at <https://ebiz.mt.gov/pol> and LOGIN in the box that is headed with the words: LOGIN HERE.

Your account is attached to an e-mail address and also has a username. You can use the e-mail address for your username; then type in your password. If you get logged in it will display: "Logged in as {will display your name here}. Next, click on the Health Care Licensing tab. If you see your license number on the page that opens you are good to go.

If you do not see your license send an email to DLIBSDrenewal@mt.gov for assistance as there may be a problem with your online login and password.

If you get a message that displays: "An error has occurred. Invalid Username or Password." Try to do a password reset. Click on I've forgotten my password that is in the login box. You will be asked for your e-mail address. If you have an account with that e-mail you will be prompted with a Password Request Question. If you know the answer type it in. If the answer is correct a new password will be sent to your e-mail box and you will be able to login. After logging in you will be prompted to change the password to what you would like it to be.

If you get a message that displays: "No existing account is registered with this email address" then please create an account by clicking Register for Account. Once an account has been created please send an e-mail to DLIBSDrenewal@mt.gov requesting the account to be connected to your license record.

At any time if you are having issues with resetting a password, creating or connecting an account or any other online issues you can send an e-mail to DLIBSDrenewal@mt.gov; please include or call 406-444-6880.